# Facilitator Training Skills



### Engaging People, Shaping Mindsets, Getting on Track with Business Outcomes!

This workshop is designed to equip group facilitators with successful methods to generate healthy discussions, deal with diverse opinions, engage groups in a positive dynamic and help participants adopt successful thinking to obtain clear outcomes.

Whether you are facilitating a training session or a group discussion, this course is a must for those who desire to improve their facilitation skills. The need for dynamic facilitation skills has never been greater for organisations as they seek to find effective ways to solve problems and build 'buy-in to' decisions.

Facilitation is a trusted tool for sharing ideas, delivering messages and collaborating with others. It is a supportive role and a tool to assist the flow of conversation, with the primary aim of working towards better outcomes. Generally, a facilitator is a neutral to semi-neutral party who helps a group to meet key objectives or to assist in the process of coming to conclusions around shared topics. They are a team player and are very aware of the group dynamics.

**The Facilitator Training Workshop** focuses on the key skills required for good communication, collaboration, problem solving, as well as managing group conflicts with ease. The session is filled with interactive activities, exercises and role plays to ensure a deep learning experience.

# **Designed for?**

- Facilitator training is for those who desire to take their facilitation skills to the next level.
- If you are conducting training, facilitating group discussions, meetings or forums, this workshop is for you.
- It is designed for all levels of experience from beginners to advanced and addresses all aspects of successful facilitation.
- > An Ideal group size is 6-10 participants

#### Key Learning Outcomes

- Define the role of a facilitator.
- Implement techniques to communicate and lead a group.
- Frame techniques for the session, meeting or discussion.
- Manage differing opinions and diverse personalities.
- Use a variety of discussion techniques to progress thinking.
- ✓ Remove barriers.
- ✓ Utilise audience engagement techniques.
- Use facilitator questioning methods.
- Build platforms for creative thinking and discussion.
- Research and prepare for your session.
- Understand audience management techniques.

## Live Face to Face, Virtual or Hybrid





Contact Us

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