

Making Things Better



Leading a Continuous Improvement Culture.

The modern day workplace is a competitive and sometimes complex, results driven environment. Innovation, strategy and creativity are crucial components to maintaining your edge and improving business process.

This also means moving away from the blame game, constantly fighting the same old fires that never seem to go out and identifying how to work smarter, not just harder. Creating a culture that has a continuous improvement mindset is a part of intentional leadership strategy. It requires a plan to nurture it as an Integrated practice into the daily operations of the team.

'Making Things Better' is a workshop style program that delivers key strategies and proven methods to help support the need to identify causes, improve work quality and maximise opportunities. This course helps identify the 'Best Practice' methods for continuous improvement and the necessary mindset needed to develop winning strategies that get results.

Designed for?

- > Making Things Better is applicable to managers and teams looking to discover new ways to improve and streamline workplace process.
- > It is targeted to all staff who have the responsibility to improve performance and work at an operational level.
- > Anyone looking for the mindset and methodology of continuous improvement practice.
- > An ideal group size is 6 – 15 participants.

Key Learning Outcomes

- ✓ Analyse and identify the core drivers of a problem.
- ✓ Understand the 'best practice approach' vs 'current approach'.
- ✓ Learn to identify opportunities to streamline the process.
- ✓ Developing the right performance standards around particular tasks.
- ✓ Time efficient methods to improve task performance.
- ✓ Drawing on the power of the team to better evaluate work practices.
- ✓ Set up the correct communication plan to keep everyone on the same page.
- ✓ Develop a team culture that nurtures continuous improvement.
- ✓ Identify characteristics of successful organisations.
- ✓ Understand the methodology of continuous improvement practice.

Live Face to Face, Virtual or Hybrid



Power Sessions



Half-Day



1-Day



Coaching

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