

Planning and Implementing Continuous Improvement



Planning and Preparing with a Mindset of Excellence!

What is Continuous Improvement?

It is a circular model that takes defined steps to understand, evaluate and then form a strategy of implementation to improve a product, service or a business system. It seeks to identify potential quality advancements creating an upgraded benefit to clients, stakeholders both internally and externally.

Improvement doesn't happen by accident. It requires a thoughtful and effective range of methods to arrive at a beneficial impact to the quality of delivery of products, services and system improvements.

It should have a proven systematic approach that solicits sound feedback and control mechanisms to realign business objectives to ensure they are current and relevant.

Planning and Implementing Continuous Improvement is a workshop designed to equip participants with the fundamentals to building a continuous improvement process. This session combines a range of proven best practice methods including Agile, the principles of Lean, as well as people management strategies and feedback tools required for a successful continuous improvement culture. It includes practical application exercises and activities to ensure learning integration.

Designed for?

- > This workshop is applicable to managers and individuals looking to discover new ways to improve and streamline workplace process.
- > Anyone who has the responsibility to improve delivery of a service, product or the management of business systems.
- > It is applicable to those looking for new and fresh strategies to identify opportunities for improvement.
- > An ideal group size is 6 – 15 participants.

Key Learning Outcomes

- ✓ Analyse and identify the core drivers of a problem.
- ✓ Learn to identify opportunities to streamline the process.
- ✓ Plan and develop the right performance standards around particular tasks.
- ✓ Adopt and understand Agile practices for continuous improvement.
- ✓ Drawing on the power of feedback to better evaluate work practices.
- ✓ Set up the correct stakeholder management strategies to keep everyone on the same page.
- ✓ Identify the core drivers for a positive team culture that will nurture continuous improvement.
- ✓ Analyse and apply the different models of continuous improvement.
- ✓ Evaluate and reduce unnecessary steps in the current process.

Live Face to Face, Virtual or Hybrid



Power Sessions



Half-Day



1-Day



Coaching

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